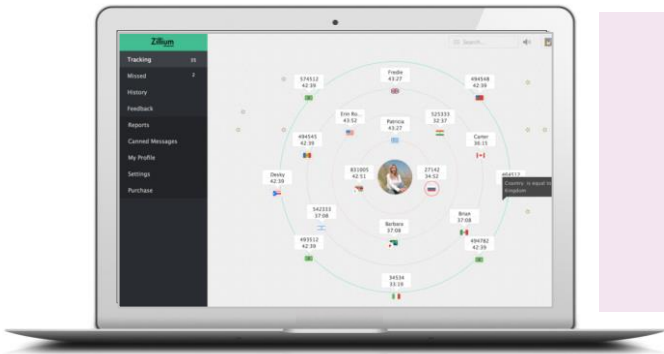


SkyDesk SalesIQ

A website visitors tracking system by Fuji Xerox

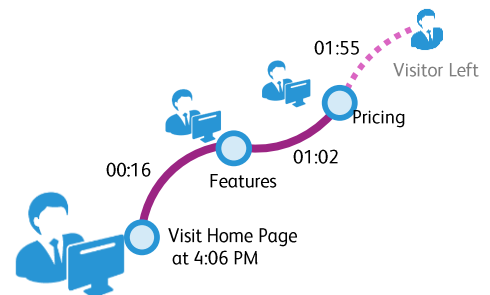


Track and engage your website visitors in real time to reach out to more customers.

Track Visitor's Footprints.

Monitor how visitors are interacting with your website in real-time. Identify the URL of the content or affiliate sending you website traffic.

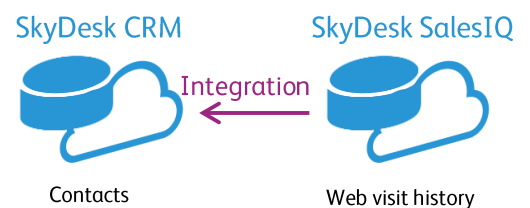
Analyze the web path of visitors and determine specific web pages with high and low engagement rates.



SkyDesk CRM Integration

Integrate SkyDesk SalesIQ with SkyDesk CRM and manage all your customer data in a single platform.

By adding SkyDesk Sales IQ into your existing CRM, you are able to maximize the value of each interaction with customers. This adds the ability to provide customer support instantly through live chat while keeping all interactions organized.



Live Chat Software





Letting customers chat with a live representative helps you to close deals faster and deliver exceptional customer service.

- Real-time traffic monitoring.
- Automate website visitor engagement
- Customizable chat box
- Actionable analytics
- Prioritized visitor list.



Visitor Insights and Lead Scoring

Prioritize the Leads by accessing a highly insightful list of your website visitors and their scores. Classify your leads under 4 levels depend on their last access time, time spent, number of past visits, and other criteria.

Prospects	Returning Visitor	Time on site is more than 5 min	Country is 	Score
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	= 95
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	= 75
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	= 25

Function List

Function	Basic	Professional	Enterprise
How many authorized users each plan includes	3	5	10
Add users	-	√	√
Number of visitor tracked per month	10,000	50,000	100,000
Add-on Tracking	√	√	√
Number of Web Embeds	3	5	25
Tracking Rules	3	10	25
Chat Volume per Month	1,000	Unlimited	Unlimited
In chat file sharing	√	√	√
Canned Messages for quick strikes	√	√	√
IP block spammers or harassers	-	√	√
E-mail themselves a transcript	√	√	√
Customize the look and feel of your chat window	√	√	√
Monitor live chats	-	√	√
Business Hours	√	√	√
Analytics Integration	-	√	√
SkyDesk CRM Integration	√	√	√
SkyDesk Support Integration	-	√	√
Powerful pre-build reports and dashboards	-	√	√
Monthly reporting	-	-	√

WEB

<https://www.skydesk.jp/en/products/salesiq/>

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